

# Refund Policy

## Refund Policy

After a cleared payment on the purchase of one of our programs occurs, you will receive an email with the login details to access your picking platform. Once this information is emailed to you, no refund will be given. In some special circumstances, we will provide a refund if there were no picks placed on the account, for assistance, please contact our customer support email: [Support@FanFunded.io](mailto:Support@FanFunded.io)

## Dispute Policy

Clients who improperly dispute charges or request chargebacks with their bank will be permanently banned from the Platform. Please contact our customer support email: [Support@FanFunded.io](mailto:Support@FanFunded.io)

## Acceptance of this Policy

It is your responsibility to familiarize yourself with this refund policy. By placing an order for any of our products, you indicate that you have read this refund policy and that you agree with and fully accept the terms of this refund policy. If you do not agree with or fully accept the terms of this refund policy, we ask that you do not place an order with us. Please contact us at [Support@FanFunded.io](mailto:Support@FanFunded.io) should you have any questions regarding our refund policy.

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Fan Funded

Refund Policy

Effective as of January 29, 2024

Welcome to Fan Funded, the premier sports data platform. We are committed to ensuring a satisfying experience for all our users. Please read our refund policy carefully to understand how refunds are processed in our system.

#### Eligibility for Refunds:

- Refunds are applicable only to direct purchases made on the Fan Funded platform, including game credits and other paid features.
- Items bought through third-party providers, promotional offers, or as part of a bundle are not eligible for refunds.
- Refund requests must be made within 14 days of the transaction date.

#### Non-Refundable Circumstances:

- In-game purchases (e.g., virtual currency, power-ups, customizations) are non-refundable.

#### Faulty or Unavailable Services:

- In cases where a service is faulty, not as described, or unavailable, customers are entitled to a refund. Proof of the issue may be required.

#### Processing Refunds:

- Refunds will be processed to the original method of payment within 14 days of the approved refund request.
- If the original payment method is unavailable, an alternative refund method will be arranged.

#### Abuse of Refund Policy:

- We monitor refund requests to identify potential abuse or fraudulent behavior. Excessive or unreasonable requests may lead to refusal of future refunds.

#### Amendments to Refund Policy:

- Fan Funded reserves the right to modify this refund policy. Any changes will be communicated on our platform and will be effective immediately.

#### Contact Information for Refunds:

- For refund requests or queries, please email [Support@FanFunded.io](mailto:Support@FanFunded.io).

By using the services of Fan Funded, you acknowledge that you have read, understood, and agreed to be bound by this refund policy.